

Red Deer Housing Team Case Worker

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1-Full Time Permanent/1- Part Time - Salary Range \$44,000 to \$52,000 annually

Housing First is a specific type of service intervention with individuals experiencing homelessness that have complex, co-occurring service needs. The Housing First non-compliance-based approach provides Intensive Case Management to work with homeless individuals to best identify and support his/her needs to help improve housing and life stability.

You are Responsible for	What you have Accomplished
<ul style="list-style-type: none"> • Able to manage 15-20 clients on their caseload at one time • Ability to engage with 4-6 clients per day • The ability to be non-judgmental through engagement with clients, focusing on empowerment and growth rather than compliance. • Advocating on behalf of the client by helping make initial contact with community resources, making appointments on client behalf, filling out forms (financial, housing, etc.), client accompaniment support with court, lawyers, doctors etc. • Ability to problem solve in high stress situations • Adherence to the policies and regulations of The Outreach Centre • Positive and enthusiastic • Confident and consistent decision-making skills • Adherence to the Freedom of Information Policy. As well display diplomacy and tact in dealing with confidential information. • Ability to be an effective problem solver and resolve conflict • Attend and participate in team and staff meetings • Completes all require reporting, maintain statistical records • Maintain accurate and up-to-date participant files, consent forms and statistics • Light lifting, moving, cleaning or other physical tasks may be required. 	<ul style="list-style-type: none"> • Post-secondary education in Social Work or Psychology. Equivalent combination of education and experience considered. • Have an understanding and have used risk assessment tools • Understand client centered, strength-based practice • Ability to build and maintain relationships with landlord/property management companies. • The ability to work safely alone and ensure one's own safety in a range of circumstances in community • An understanding and practice of harm reduction as it relates to higher risk behaviors and activities, without judgment • Ability to work independently • Ability to interact respectfully and appropriately with diverse groups of people • Excellent written and verbal communications skills • Willing to attend and participate in ongoing training

If you are excited about this opportunity, we would like to meet you

Deadline: Thursday, June 30, 2021 Apply by sending your resume, cover letter to:
charlie.turnbull@theoutreachcentre.org

The Outreach Centre is committed to providing an inclusive workplace that is diverse and equitable. We aim to be a workplace where all employees, clients, and volunteers, whatever their race, gender, ethnicity, national origin, age, sexual orientation, or identity, education and/or disability feel valued and respected.